

Report to the Trust Council of Governors: 16 May 2015

Title	Appendix 5.1 Governor Working Group – Volunteering and Education
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Report Purpose	For information

This report summarises the items discussed at the last meeting of the Governor Working Group for Volunteering and Education, held on 7 April 2015.

The purpose of the group is to monitor, promote, develop and support the Volunteer Programme, Work Experience and Education Liaison and relevant workforce issues.

Rev. Dr Willshaw will provide an overview of the Group.

Education

Careers

Encouraging students to think about the possibility of a career in the NHS continues to be a major part of our work in education. Four members of staff were involved in a Careers Fair at Harrogate High School in January and we shall be involved in similar events at Ashville College, St Aidans CE High School and Rossett School in the next few months.

A careers talk on Paediatric Nursing and Midwifery is arranged for 6 May and arrangements are underway for a talk on the role of the Paramedic.

Fifteen students from Harrogate College attended the Harrogate District Hospital on 18 March for a tour of the Catering Department.

Forty-two students from various schools in the district attended a Therapy Services Insight Day on 11 March. They met staff from Physiotherapy, Podiatry, Speech and Language Therapy, Occupational Therapy and Nutrition and Dietetics. This was organised because, with the exception of Physiotherapy which has a 14 month waiting list, these departments do not offer work experience.

Living Library

The Living Library has been updated and sent out to schools. There are currently 29 members of staff involved.

Organ and Tissue Donation Awareness

In the past, students have responded very well to sessions on Organ and Tissue Donation Awareness. The next one is planned for 14 May.

Work Experience

Placements

Thirty-two placements took place between September 2014 and March 2015 including the following departments: Littondale Ward, Maternity, Nidderdale Ward, Orthoptics, Switchboard and Radiology. A further 14 placements are arranged for April-May. Another 32 placements are in the process of being arranged.

Medical Placements

Dr Rahman and Dr Costello gave a presentation at the Consultants Forum in February about the importance of work experience and encouraged staff to take part. Twenty-three consultants responded and gave details of their clinics during May, June and July which they would be happy to have work experience students attend.

We have currently received 49 requests for a medical placement from students across the district who are applying to study medicine at University.

Education and Work Experience

The contract with North Yorkshire Business Education Partnership (NYBEP) to provide the education and work experience service will cease on 31 July 2015. This work will continue in-house and be overseen by the Governor Working Group.

Volunteering

To date, we have 567 active volunteers, 378 > 25 years of age and 189 < 25 years of age. Volunteers contributed 5,473 hours from December 2014 to February 2015.

Meal Time Assistance

Seven Meal Time Volunteers were trained on 19 February. Four more training sessions are arranged for 2015.

New Volunteers/Opportunities

New volunteers have been placed in the following areas: Research Project Volunteer for the Psychology department, Meet and Greet Volunteer for the Sir Robert Ogden Macmillan Centre, Request Collectors for Harrogate Hospital Radio and also Volunteer Presenters, volunteer for the Hip Replacement Education Centre, new Craft Volunteers for Oakdale and Lascelles and an Admin Volunteer for the Medical Day unit.

Maternity - Volunteer assistance is being provided for a ten week period every weekday from 5-7pm to answer the intercom and direct visitors to Pannal Ward via the Delivery Suite whilst ongoing building works are taking place.

Volunteers have helped with patient surveys and in a number of one-off events.

'Pets as Therapy' Volunteers

Ann Burrell and one of her 6 Leonburger dogs are now visiting two afternoons a week – Monday afternoon they can be found on Byland and Jervaulx Wards and Friday afternoons on Oakdale, Granby and Woodlands Wards. They have proved to be a great hit with patients and staff alike! Andrea Bradley and her dog Poppy perform the same service every Wednesday afternoon on Trinity Ward at Ripon Community Hospital and are proving to be just as successful.

Meet and Greet Volunteers on Acute Medical Unit Fountains and Bolton Ward

Following discussions with the Matron for Integrated Care, volunteers are being sourced to meet and greet relatives and visitors and direct them to the relevant bay/side rooms on these two very busy wards during visiting hours.