EMERGENCIES OR URGENT ENQUIRIES

If you have a more urgent problem or particularly if you are unwell on treatment, contact:

24 Hour Oncology Helpline
Telephone 01423 555444

Ask for ‘Oncology Helpline’, the operator will then answer.

Ask to be put through to the Oncology Helpline.

If you would like this information in an alternative language or format (such as Braille, audiotape or large print), please ask the staff who are looking after you.

Reviewed/Approved by PICG: April 2012
THE HAEMATOLOGY CLINIC
You have been referred to the hospital to see a Haematology Consultant. An appointment has been made for you to attend the Haematology Clinic.

WHERE IS THE CLINIC?
The clinics are held in the Sir Robert Ogden Macmillan Centre, or on the Medical Day Unit, in the main hospital. Please check your appointment letter for where your clinic will be held. You can go directly to the Unit and check in at the reception desk there.

Please bring a full list of all medications that you are taking.

WHAT WILL HAPPEN?
You will be seen by one of the Haematology Consultants;
Dr Claire Hall, Dr Emma Harris, Dr Tharani Balasubramaniam, Dr Marketa Wilson, Dr Bynoe or a member of their team.

If you require a copy of the clinic letter that is sent to your GP, please ask the doctor at your appointment.

BLOOD TESTS BEFORE THE APPOINTMENT

You will usually need a blood test before the appointment. Please refer to your appointment letter for instructions on having the blood taken:

You may be asked to attend earlier on the day of the appointment

Alternatively you may be asked to have the tests taken a few days in advance - in this case a blood form will be enclosed.

HAEMATOLOGY NURSING TEAM

The nursing team consists of; Lesley Wright/Aimee Hurst/Amanda Harland, Macmillan Haematology Nurse Specialists and David Anson, Macmillan Care Co-ordinator. They are available Monday to Friday on the following phone number:

01423 555882
(Non-emergencies only)

A message can be left and you will be contacted on their return.

RESEARCH NURSING TEAM

The research nurses may approach you in clinic to take part in a research study or invite you to enter a clinical trial.

Research Team phone number:
01423 555697

USEFUL NUMBERS

• Haematology Consultant’s Secretary
  01423 557323/01423 557320
• Sir Robert Ogden Macmillan Centre
  Reception: 01423 557300
• Sir Robert Ogden Macmillan Centre
  Nurses’ Station
  01423 557301/557331
• Medical Day Unit (Main Hospital)
  01423 555813
• Harrogate District Hospital
  01423 885959
• Blood Test Room (Phlebotomy)
  Monday to Friday 8.30am-4.50pm
  01423 553453
• Out-Patient Pharmacy
  Monday to Friday 8.45am-5.15pm
  01423 553456

To change appointments, please ring:
• Haematology Appointment Clerk
  01423 557300
• Appointment Centre:
  01423 553373.

Further information can also be found on the Trust website:
www.hdft.nhs.uk

Reviewed/Approved by PICG: April 2012