



# The Patient Experience

## Team



How to make a complaint



How to tell us you are happy



**We would like to know if you are not happy with your care**



**We want to know so that we can make things better for you**



**We would also like to know if you are very happy with your care**



**You can come and see us in the main reception at Harrogate Hospital.  
Ask for the Patient Experience Team**



**You can call us on: 01423 555499**



**You can call email us at:  
[hdft.patientexperience@.nhs.net](mailto:hdft.patientexperience@.nhs.net)**



**You can write to us at: The Patient Experience Team, Harrogate Hospital,  
Lancaster Park Road, HG2 7SX**

## Ask Listen Do



Ask Listen Do is a project to improve services for people with learning disabilities.



You can use this form to tell us about

- good experiences
- bad experiences
- things that we could do better



I am writing about what happened to me.



I am writing about what happened to someone I support.



My name is



What happened and how did you feel about it?



**What do you think should happen next?**



**What would help you?**

**If you would like us to contact you, or someone else, please tell us how**



**Name**



**Telephone**



**Address**



**Email**