The Patient Experience Team

How to make a complaint

How to tell us you are happy

You matter most
We would like to know if you are not happy with your care

We want to know so that we can make things better for you

We would also like to know if you are very happy with your care

You can come and see us in the main reception at Harrogate Hospital. Ask for the Patient Experience Team

You can call us on: 01423 555499

You can call email us at: hdft.patientexperience@nhs.net

You can write to us at: The Patient Experience Team, Harrogate Hospital, Lancaster Park Road, HG2 7SX
Ask Listen Do

Ask Listen Do is a project to improve services for people with learning disabilities.

You can use this form to tell us about

- good experiences
- bad experiences
- things that we could do better

I am writing about what happened to me.

I am writing about what happened to someone I support.

My name is

What happened and how did you feel about it?
What do you think should happen next?

What would help you?

If you would like us to contact you, or someone else, please tell us how

<table>
<thead>
<tr>
<th>Name</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>