

Fuel Poverty Information Fact Sheet - Harrogate/Craven District

What is fuel poverty? Living in a property with an energy efficiency rating of band D or below and when spending the required amount to heat the home, residents are left with a residual income below the official poverty line.

There are 3 important elements in determining whether a household is fuel poor:

- Household income
- Household energy requirements
- Fuel prices

Predicted impact on people living in North Yorkshire: households across the region will face a record energy increase of 54% from April 2022. Warm and Well in North Yorkshire is warning that many more families will be pulled into fuel poverty and the worst is yet to come. This means that households who pay by direct debit will face an average of bill of £1,971 a year for their gas and electricity.

Living Well have put together this fact sheet to support workers to provide information to people to manage the impact of fuel poverty.

Fuel and Utility Advice and Support

Warm and Well in North Yorkshire Offers advice, guidance about how to save money on energy costs, switching suppliers, grants and priority service, making the home warmer and access to a Hardship Fund if eligible
01609 767555

Home Heat Helpline Offers advice to people regarding paying their energy bills
0800 336699 www.homeheathelpline.org.uk

Northern Gas Networks Offer a free connection service to those on low incomes.
0113 2372720 www.northerngasnetworks.co.uk

Individual Energy Provider websites
www.britishgasenergytrust.org.uk

The Npower Energy Fund www.npowerenergyfund.com

The EDF Energy Trust www.edfenergytrust.org.uk

Better Homes Yorkshire Covers Selby, Craven and Harrogate. Advice on saving money and making the home more efficient
0800 597 1500 or 0113 897 0977

Oil Club (oil search tool) www.oil-club.co.uk

Broadacres Oil Purchase Scheme Oil club for Broadacres residents
0800 5875291 info@broadacres.org.uk
www.broadacres.org.uk

North Yorkshire Local Assistance Fund (NYLAF)
To acquire your team log in or create a log in account please email them on nylaf@northyorks.gov.uk and ask them to check for your team's log in or create an account.
01904 550030

Household/Financial Support

Percy Bilton Charity Provides heaters, carpeting and other support.
(percy-bilton-charity.org)
02085 792829

The Craven Trust Provides grants to people living in the Craven area
07954 803327 email.enquiries@craventrust.org.uk

Food Parcels

Craven Foodbank **07856 080194**

Harrogate District Foodbank
07885 529864 info@harrogatedistrict.foodbank.org.uk

Salvation Army
Lead Lane Ripon
01765692657 ripon@salvationarmy.org.uk

Ripon Community House Food Support Email referrals only
75 Allhallowgate, Ripon HG4 1LE
01765 603631 foodsupport@riponcommunityhouse.co.uk

Budgeting Advice

Citizens Advice 'Work out your budget' calculator tool:
<https://www.citizensadvice.org.uk/debt-and-money/budgeting/budgeting/work-out-your-budget>

Benefits Calculator <https://benefits-calculator-2.turn2us.org.uk/>

Craven College Budgeting Courses
01756 791411

Christians Against Poverty (Craven) Ruth Birt
07514 772020 or Head office **0800 328 0006**

Employment Advice

Christians Against Poverty Offer a weekly job club and Employability Skills course
Stephen.hudson@capjobclubs.org

Action Towards Inclusion Joanne Homard at Foundation housing
07566 766973 Joanne.Homard@foundationuk.org

Hannah Howie at Craven College
07753 465957 hhowie@craven-college.ac.uk

Job Centre Plus **0800 169 0190**

Other Support available

Living Well Smokefree **01609 797272**

North Yorkshire Horizons **01723 330730**

Gamblers Anonymous www.gamblersanonymous.org.uk