

## **X Quality of Care Team**

### **Accountable to**

Directorate Governance group/Departmental Senior Manager

### **Reporting to**

Directorate Governance Group, Quality Governance Group

This group will

- Promote
  - 'Quality care for all'
  - a culture of 'Being Open'
  - a culture of learning
  
- Provide a multidisciplinary forum for sharing
- Receive individual trend reports regarding incidents and complaints.
- Monitor local action plans related to complaints, incidents, audits, SUI's
- Monitor key performance indicators for quality
- Discuss patient safety issues and facilitate any actions required
- Ensure that safety initiatives are embedded into service delivery
- Oversee risk assessments
- Maintain a departmental risk register
- Take note of any information from patient surveys and implement actions accordingly
- Review data as required for the dashboard and CQUINs
- Celebrate successes, innovation and generate areas for further improvement
- Review professional data e.g. nursing dashboard, HII dashboard.
- Publish action notes from the meetings as evidence

### **Membership** (titles not names)

Multidisciplinary – each to add

Include the ward link nurses and Salus book holder

Consider governor /patient rep if appropriate

### **Quorum**

Half plus 1

### **Attendance**

50% of meetings

### **Frequency**

Reviewed Jan 2013

Every two months

**Review**  
Annually

Reviewed Jan 2013