

Report to the Trust Council of Governors: 4 February 2015	Paper No: 5.1
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Title	Governor Working Group – Volunteering and Education
Author(s)	Rev. Dr Mervyn Willshaw, Public Governor and Deputy Chair of Governors
Report Purpose	For information

This report summarises the items discussed at the last meeting of the Governor Working Group for Volunteering and Education, held on 7 January 2015.

The purpose of the group is to monitor, promote, develop and support the Volunteer Programme, Work Experience and Education Liaison and relevant workforce issues.

The three key headlines from the report for discussion are:

- 1. Mock interviews**
- 2. Medical placements**
- 3. Activity volunteers.**

Education

Living Library

Last term five sessions, led by members of the Living Library, were held at Harrogate Grammar School and King James' School, Knaresborough. This resource is increasingly recognised and appreciated by local schools.

Mock Interviews

Medical interviews took place on 6 November at Harrogate Grammar School. Thirty-five students from across the district were involved and seven consultants conducted the interviews.

Nursing interviews took place at Harrogate High School on 3 December attended by 28 students and seven Trust staff.

Feedback was very good and we are pleased that the nursing interviews are now firmly established.

Preparing for Medical School

Dr Aimee Charnell delivered this talk to 45 students, parents and teachers from across the district at St Aidan's School. Feedback again was positive. One teacher said it was the best talk she had attended.

Other activities

Members of Trust staff continue to share in careers evenings and to give talks on subjects such as Radiology and Nursing, Midwifery and Paediatric Nursing.

Outwood Academy in Ripon produced the Trust Christmas e-card this year.

Work Experience

Seven placements took place between September and December. Fifteen more have been arranged for January and February. Another 19 are in process of being arranged.

Dr Rahman and Dr Costello have now agreed to take on the coordination of the medical placements, They are planning to use the Consultants Forum to raise the profile of work experience. So far, 20 requests for a medical placement have been received but, we expect numbers to rise to around 50.

Volunteering

To date we have 520 active volunteers of which 370 are over 25 years of age and 150 are 25 or under. From September to November volunteers contributed 5,821 hours of service.

Sixty students attended an induction session on 17 December and ten more on 3 January.

Hopefully they will all begin work soon and this will bring the number of active volunteers to 590.

Meal Time Assistance

Thirteen Meal Time Volunteers were trained on 20 November. Five training sessions have been arranged for 2015. The Trust was visited by Healthwatch on 7 November and their follow-up report commented that “the innovative use of volunteers to support meal times is highly commended.”

New Volunteers/Opportunities

New volunteers have been placed in the following areas: admin assistance for Human Resources and for Speech and Language Therapists; Byland Ward and Sir Robert Ogden Macmillan Centre. New openings have also been taken up in the Orthoptist Department, Cardiac Rehabilitation, Pannal Ward and the Ante-Natal Clinic.

A Celebration of Volunteering

The annual tea-party and thank-you event for all volunteers took place on 7 December. The guest speaker this year was Gary Verity, Chief Executive of “Welcome to Yorkshire”. He gave an entertaining and inspiring talk on the Tour De France and the vital role that volunteers play in organisations and the community at large. Long service awards were presented to volunteers who had given periods of service ranging from ten years to thirty-five years.

Activity Volunteers for Byland

Following a visit to James Cook Hospital, Middlesbrough, to look at their use of Therapeutic Care Volunteers, we have recruited five volunteers to train as Activity Volunteers. They have had Dementia Awareness training and their role will involve engaging with patients who may be lonely, confused or bored for a two hour period after lunch each day. An activity resource box has been developed with puzzles, crosswords, games, reminiscence packs for volunteers to use with patients. The volunteers may also provide hand massages and nail care. A review meeting is planned for early February with the Matron for Elderly Care and then with the volunteers to evaluate the early stages of this pilot scheme.