

INFORMATION FOR PATIENTS
ABOUT
THE
WIG SERVICE

If you require this information in an alternative language or format (such as Braille, audiotape or large print), please contact the Orthotics Department on: 01423 553445

IMPORTANT

If you need to change or cancel an appointment, please give as much notice as possible so that the appointment time is not wasted. Our contact number is on the back of this leaflet and on your appointment letter or card.

WIG SERVICE

You have been referred to this service to be provided with a wig. We have highly trained staff to fit your wig to suit your individual needs and you can expect a personal service where you will be treated with privacy and dignity.

There are different options available for you to choose from on how to do this, these are listed overleaf;

Please note that once you have made your choice of wig provider then you must remain with that choice.

Once you have been referred to the Orthotic department for a wig you will be allocated a 'G' Reference Number. You will need this number in order to obtain a wig through the options listed below.

There is a prescription charge of £68.90 for patients to pay. This charge will be sent to you as an invoice to be paid once you have chosen your wig.

- Exemption and benefit advice can be sought from the Citizen's Advice Bureau in Harrogate.
Telephone **01423 503591**
- If you have a cancer diagnosis and would like exemption information & benefit advice please contact the Macmillan Welfare & Benefits Adviser based at the Cancer Information Centre in the Sir Robert Ogden Macmillan Centre who will be happy to help you.
Telephone **01423 55 7318**

Choice One

The Orthotics Department based at Harrogate District Hospital arrange a wig fitting clinic each fortnight. These sessions are carried out by a representative from 'Hair Plus' and are held in the Sir Robert Ogden Macmillan Centre on alternate Wednesday afternoons.

For an Appointment please contact the Orthotics Department Staff, either by calling in, or by telephoning **01423 553445**.

Choice Two

You can visit Hair Plus at their shop, 10 County Arcade, Victoria Quarter, Leeds, LS1 6BN

You must take your 'G' reference number from the Orthotics Staff based at Harrogate District Hospital with you.

To find out opening times and to make an appointment please telephone **0113 2341046**

Choice Three

If you would like to use an alternative NHS registered wig fitting supplier you have sourced independently, please remember to take your 'G' Reference Number with you.

Should you have any questions regarding these wig services, please contact the Orthotics Department, either by calling in, or by telephoning **01423 553445**.

If you have a disability that would make your visit to the hospital difficult, or require hospital transport please inform us before your appointment. We can then make the appropriate arrangements to ensure a stress-free consultation.

We hope this leaflet will give you some general information to ensure your visit is as comfortable as possible. If you have any questions that are not answered, do not hesitate to contact us.

In order to avoid passing on infections, please contact (01423) 553445 if you have:-

- Diarrhoea or vomiting in the 48 hours prior to your appointment
- Influenza.
- Been in close contact with childhood illnesses e.g. measles, German measles, mumps, chickenpox.

Orthotics Department
Therapy Services
Harrogate District Hospital
Lancaster Park Road
Harrogate HG2 7SX
01423 885959
Direct line: 01423 553445
Opening Hours Mon – Wed 9am to 4.30pm
Friday 9am to 12.30pm
www.hdft.nhs.uk

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