

Summary: Friends and Family data

Service		Apr-21	May-21	Jun-21	Q1	Jul-21	Aug-21	Sep-21	Q2	Oct-21	Nov-21	Dec-21	Q3	Jan-22	Feb-22	Mar-22	Q4	2021/22 Financial year
Inpatients	% good or very good	96.2%	97.7%	100.0%	98.0%	98.4%	96.5%	94.0%	96.3%	94.2%	95.3%	93.9%	94.4%	96.7%			96.7%	96.3%
	% poor or very poor	0.0%	0.0%	0.0%	0.0%	1.6%	1.6%	2.6%	1.9%	2.3%	2.7%	3.5%	2.8%	0.8%			0.8%	1.4%
	No. responses	26	44	75	145	61	256	469	786	429	444	376	1249	391			391	2571
Outpatients	% good or very good	94.6%	93.6%	95.2%	94.5%	94.8%	93.0%	94.2%	94.0%	94.7%	93.5%	94.9%	94.4%	94.9%			94.9%	94.4%
	% poor or very poor	1.7%	2.4%	2.0%	2.1%	2.0%	2.7%	2.1%	2.3%	2.2%	2.5%	2.2%	2.3%	2.2%			2.2%	2.2%
	No. responses	2136	2279	2455	6870	2575	2263	2876	7714	2515	2711	2674	7900	2491			2491	24975
ED	% good or very good	89.8%	86.1%	84.5%	86.8%	85.7%	88.5%	86.7%	87.0%	85.4%	85.2%	87.4%	86.0%	90.0%			90.0%	87.4%
	% poor or very poor	3.4%	5.2%	6.8%	5.1%	6.8%	6.5%	5.9%	6.4%	6.0%	5.6%	6.9%	6.2%	4.4%			4.4%	5.5%
	No. responses	441	460	528	1429	512	460	528	1500	465	447	421	1333	410			410	4672
Maternity	% good or very good	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	95.2%	97.7%	100.0%			100.0%	99.4%
	% poor or very poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	4.8%	2.3%	0.0%			0.0%	0.6%
	No. responses	144	63	70	277	93	63	61	217	45	48	21	114	48			48	656
Community	% good or very good	94.7%	95.5%	96.5%	95.6%	96.1%	95.3%	96.0%	95.8%	90.5%	90.5%	95.4%	92.1%	96.6%			96.6%	95.0%
	% poor or very poor	1.8%	1.5%	2.3%	1.9%	1.3%	3.5%	4.0%	2.9%	2.9%	5.4%	4.6%	4.3%	0.0%			0.0%	2.3%
	No. responses	57	67	86	210	77	85	101	263	105	74	65	244	88			88	805