



Frequent outpatient attenders

- Parking will be provided free to all outpatients who attend hospital for an appointment at least 3 times within a month and for an overall period of at least 3 months. A 'month' is defined as a period of 30 days.



Frequent inpatient attenders

- Visitors with relatives who are gravely ill, or carers of such people.
- Visitors to relatives who have an extended stay in hospital, or carers of such people.
- Carers of people in the above groups where appropriate.



If you attend an outpatient appointment and the clinic runs an hour or more late, we will cap your car parking charge at £5. The size of the discount depends upon the length of the delay. If this applies to you, please speak to main reception or the General Office.



Our Trust volunteers are entitled to free parking when on duty.



Parents, guardians or carers of sick children staying overnight – The parent, guardian or carer of a child in hospital overnight is defined as a parent, guardian or carer of a child or young person, under 18 years of age, who is admitted as an inpatient at hospital overnight. They receive free parking between the hours of 7.30pm and 8.00am while visiting the child. This would apply to a maximum of 2 vehicles. Please use the parking terminal on Woodlands Ward.

If you would like any further information, please contact us on: 01423 885959 and ask for General Office or email: hdfc.carpark.management@nhs.net



**Do you need
to pay for
Car Parking?**

We are pleased to offer concessionary parking for those who qualify. If you do not meet one of the below criteria you will need to pay for your car parking.

To qualify you must fall into one of these categories:



Disabled and able to produce a Blue Badge – Once you have parked in a patient car park, this can include normal bays if marked blue badge bays are occupied, you should display your blue badge clock in the windscreen. You should retain your photo portion of your blue badge and take it to one of the blue badge terminals located throughout the hospital.

These are located at the General Office in the main reception to the hospital, in Lascelles Ward, the Emergency Department, Radiology Department, Maternity Department, Sir Robert Ogden Macmillan Centre, Woodlands Ward, Ante-natal Ward, and Heatherdene Centre.

You will need to input your full, correct vehicle registration into the terminal to obtain free parking for the duration of your stay. You will need to visit the terminal every time you go park.



Parents, guardians or carers visiting the Special Care Baby Unit – Please enter your car registration details in the tablet on the Special Care Baby Unit, which will allocate 24 hours free car parking.



Parents, guardians or carers visiting the Paediatric Ward – Please enter your car registration details in the tablet on the Paediatric Ward, which will allocate 24 hours free car parking.



Patients receiving cancer treatment – Please enter your car registration details in the tablet at the Sir Robert Ogden Macmillan Centre which will allocate 24 hours free car parking.



Patients who attend the Hospital but their appointment is subsequently cancelled. In this unlikely event please go to the General Office who will validate this.



Persons in possession of a Carers' Passport – Please provide your registration details to the front reception or General Office who will validate your free parking.



Persons holding an End-of-Life booklet – Please provide your registration details to the front reception or General Office who will validate your free parking.



Persons in receipt of benefits – Working Tax Credit, Pension Guarantee Credit, Employment and Support Allowance, Income Support or Universal Credit, etc. Please bring the relevant supporting paperwork to our General Office or the Reception Desk in the main entrance of the hospital where they will validate the parking for each visit.

