

Trust Strategy

Setting the direction of our Trust to further improve on the high quality healthcare service we provide

Purpose



THE PATIENT AND CHILD FIRST

Improving the health and wellbeing of our patients, children and communities

True North Ambitions



BEST QUALITY, SAFEST CARE

TRUE NORTH METRICS

- Moderate & Above Harm Events
- Patient Experience



PERSON CENTRED, INTEGRATED CARE; STRONG PARTNERSHIPS

TRUE NORTH METRICS

- ED 4 Hour Standard
- 18 Week Referral to Treatment
- Cancer – 62 Day Treatment Standard
- Admissions of People with Frailty



GREAT START IN LIFE

TRUE NORTH METRICS

- Children Assessed as Vulnerable
- Maternity Harm Events
- Children's Patient Experience



AT OUR BEST: MAKING HDFT THE BEST PLACE TO WORK

TRUE NORTH METRICS

- Staff Engagement
- Staff Availability

Our KITE Behaviours

KINDNESS

INTEGRITY

TEAMWORK

EQUALITY

Enabling Ambitions



AN ENVIRONMENT THAT PROMOTES WELLBEING



DIGITAL TRANSFORMATION

to integrate care and improve patient, child and staff experience



HEALTHCARE INNOVATION TO IMPROVE QUALITY

